



Rivervale

# Fleet Management

Improving efficiency





## About Us

Since 2001, Rivervale has stood as a leading UK vehicle leasing firm, independent of any manufacturer, allowing us to offer any make or model. Our open and honest approach, combined with our reliability, responsibility, and driven ethos, has built strong relationships within the motor industry, ensuring unbeatable lease prices for our clients.

We offer a dedicated Fleet Account Manager to each customer and access to our bespoke online customer account system. We understand all fleet needs, offering expert advice and management to streamline your operations, letting you focus on your core business and save costs.

In addition, Rivervale operate our own in-house service and maintenance facility, allowing us the flexibility to source our clients the best rate of finance from our various funding partners whilst offering drivers consistency and one level of service throughout.

# Maintenance Management

Our fully managed network of franchised and non-franchised repairers provides a nationwide coverage with consistent service delivery levels and highly competitive pricing.

Rivervale Fleet provides network management services to 40 of the UK's leading leasing & contract hire companies with a combined fleet size exceeding 1.1 million vehicles and an annual maintenance spend exceeding £210m.

For our customers, the fully outsourced service provides a national network of aftersales providers without the cost and challenges of setting up and managing such a network. Wherever possible business is directed into our network, who trade on a common set of terms and conditions. The result is improved service delivery and purchasing terms for the leasing companies and increased business volumes with lower administration costs for the service agents.

We provide a wide suite of Management Information, and our Business Development Managers aim to help our customers reduce their maintenance costs through analysing where savings can be made and then implementing a wide variety of projects.



## Maintenance Management: **Benefits**

- Significant Savings Reduced labour rates & increased parts discount based on volume
- Managed SLA Reducing downtime
- Existing Infrastructure Developed since 2019
- Expert Team Over 100 years of combined motor experience
- Mobile Servicing Solutions
- Courtesy Vehicle Availability
- Online Booking Facility
- Servicing & MOT reminders and contract support





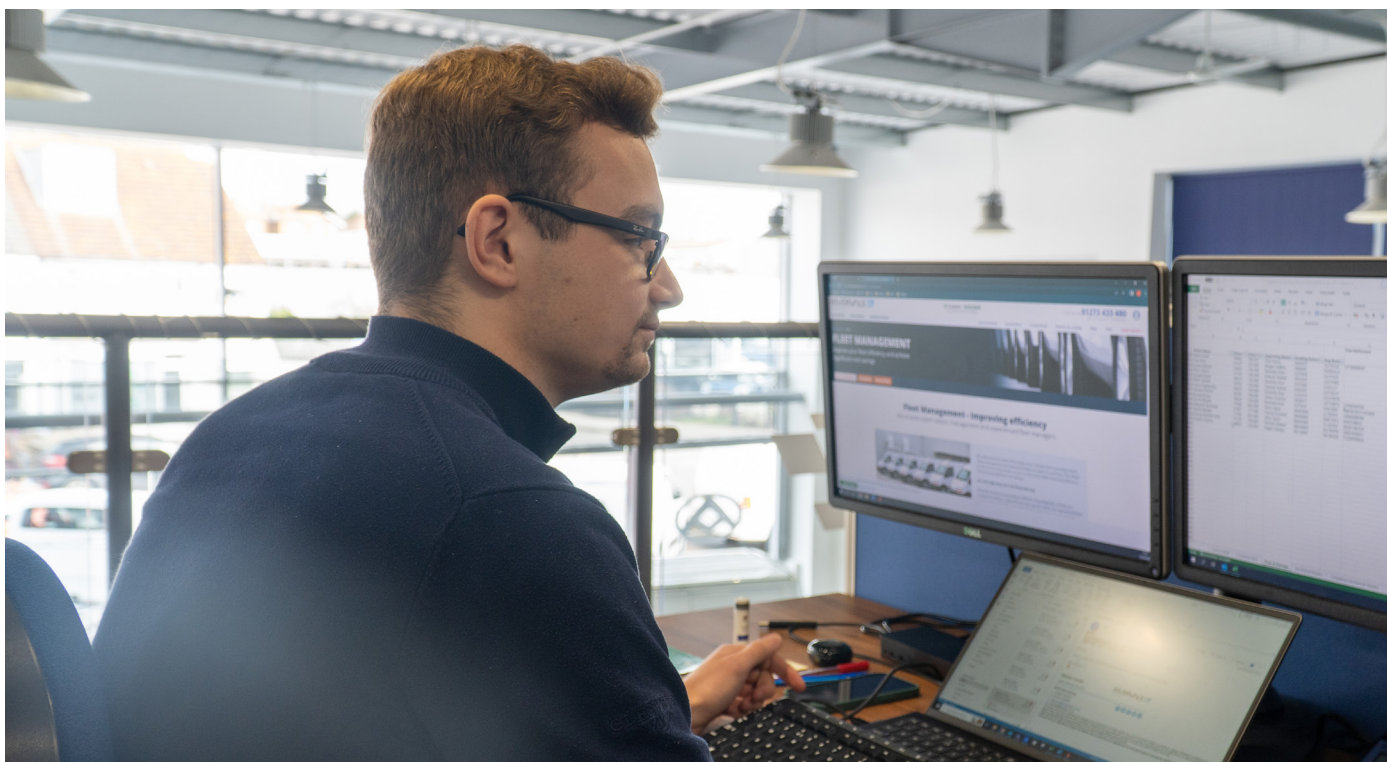
# Maintenance Management: Billing Solutions

## Pay on use

- Rivervale will act on your behalf utilising our expertise, knowledge and buying power
- All work carried out will be recharged monthly in arrears.

## Fixed Cost - Own Risk

- Fixed cost per vehicle per month for the agreed term
- Rivervale will act on your behalf utilising our expertise, knowledge and buying power
- Rivervale will monitor mileage and excess mileage projections



## Fleet Administration

Rivervale Fleet Administration offers a comprehensive range of services designed to optimise your fleet management. Our tailored solutions include bespoke reporting, efficient mileage capture and management, secure document storage, P11d management, cost control strategies, downtime management, and secure vehicle storage. We provide competitive vehicle supply rates, negotiate bespoke terms with manufacturers, and assign a dedicated Personal Fleet Account Manager to ensure that your specific fleet needs are met with precision and excellence.





## Accident & Risk Management

The comprehensive range of services offered within Rivervale Driverline 24/7 ensures that drivers always have access to crucial support. This includes the convenience of phone-based accident report forms and assistance with roadside repair and recovery, minimizing downtime and cost management concerns. In the event of vehicle issues, replacement vehicles are readily available through our nationwide network. Additionally, our accident management team specializes in uninsured loss recovery management. The 24/7 Driverline helpline is there to provide immediate assistance and guidance, making it a valuable resource for drivers in various situations.



# Driver Training

Bespoke On-Road Driver Training created and designed to focus on individual requirements, taking into account driver roles and driver ability, supporting road safety and casualty prevention and initiatives for all ages, professional / vocational drivers, and vulnerable road users. This training encompasses POWDER (Petrol, Oil, Water, Damage, Electrics, Rubber) checks and route planning and can be tailored to car, van and heavy commercial vehicles.

Online Assessments and associated E-Learning programs provide a tried and tested method of assessing and improving driver risk. Designed to target all drivers who have the need to travel on company business. This helps to Identify Areas of Risk amongst your driver population, provides a robust Audit Trail and helps determine the most appropriate action to take based on the results.

## **Knowledge**

20 random questions extracted from the Highway Code

## **Attitude**

Driver asked to consider driving style in the last 12 months

## **Skill**

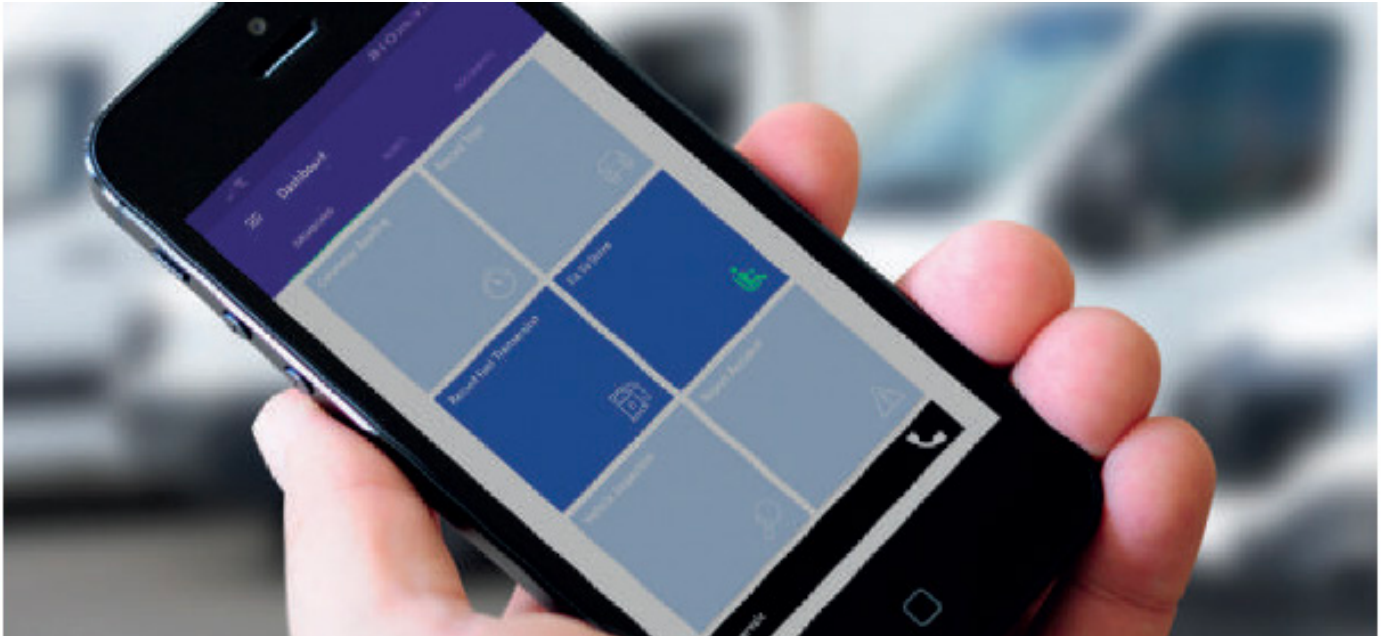
Use HD videos to assess hazard awareness





## Rental Solutions

- Nationwide coverage
- Offers choice, convenience and competitive pricing
- Short term rentals available for delivery with 2-3 hours of request
- Flexirent solution for 28 day rentals available at discounted rates



# Rivervale Driver Care

Rivervale Driver Care is a friendly and easy way to ensure the right care for vehicle, driver and you.

## What is it?

Rivervale Driver Care is a solution that guarantees both drivers and vehicles are fit to be on the road allowing companies to sit comfortably knowing they are meeting their duty of care obligations, thus reducing liabilities and risk. This app can be customised to suit both company car driver and grey fleet driver requirements, it has the functionality to assist and manage all aspects surrounding the management of a vehicle; all through an app based system. Rivervale's proactive management approach allows you as the Fleet Manager to have access to your whole fleet through one online portal giving you real time reporting at any given time, it really is a simple and effective solution to all fleet requirements.



## Rivervale Driver Care: What is it?

Online and App based tool to monitor and manage all aspects of a vehicle fleet, including:

- Duty of Care obligations\*
- Vehicle Servicing, Maintenance and Repairs
- Tyre and Glass replacements
- MOT & RFL Notifications
- Contract Data and Support
- Push Notifications

\*Additional costs associated





## Rivervale Driver Care: Why do you need it?

One stop solution for all your vehicle's needs.

- Manages duty of care obligations under Health & Safety Act 2014
- Reduces liability and risk
- Prioritises welfare
- Grey fleet solution
- Cost saving benefits
- Data management tool



# Compliance

- Manage duty of care obligations under H&S act 1974
  - Fit 2 Drive declarations
  - Vehicle inspections
  - DVLA real time licence checking
- Reduce liability & risk
- Prioritise employee welfare



## Fit 2 Drive

- Fit 2 Drive declaration through driver app
- DVLA integrated driver license checks
- Vehicle safety checks through driver app
- Vehicle service and maintenance
- MOT management
- Tyre and glass monitoring
- RFL (vehicle tax) management
- Insurance management
- Accident and breakdown cover
- Contract monitoring
- End of contract support
- Short Term Rental Vehicles
- GPS Vehicle Tracking
- Business Mileage Expense Management



# Optional Additional Fleet Services

- Master Fleet List for P11d purposes
- Contract Management Inc Mileage Pooling
- Billing and cost centre reports
- Motor Insurance Database management
- Service and MOT status
- Vehicle fines
- Short-term hire vehicles
- Licence checks
- Grey Fleet Management
- Risk Management
- Accident data management
- Pool Vehicle management /
- Storage and Management of V5c's
- Fine management and driver communications
- Fuel card management
- Mileage management
- In life vehicle movements
- RFL Renewals
- Bespoke billing
- Timely MID updates
- TFL, Dart, Parking account management
- Storage car management and repairs